Usage Statistics in the Real World: Two Perspectives

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Perspective I: Acquiring Usage Data

Getting Started: Why

- Why does my library need usage data?

Getting Started: Who

- Who in my library wants/needs stats?
- Who in my library will collect stats?

Getting Started: What

- What resources do I need stats for?
    - What reports do librarians request?
    - What reports are most useful?
- What vendors/resources are COUNTER and SUSHI-compliant?
- What formats will I focus on?

Getting Started: When

- When are stats requested?

- How often can I harvest stats?

Getting Started: Where (Vendor)

- Where are vendor stats available?
  - E-mail notifications
  - Scheduling for e-mail delivery
  - Online form submission/download
  - Online via IP address authentication

Getting Started: Where (Vendor)

E-Mail Notifications

From: support@services.acs.org   Sent: Thu 10/4/2012 5:23 AM
To: Bazeley, Jennifer W. Mrs.
Cc:
Subject: September 2012 ACS Web Statistics Now Available

Institution: MIAMI UNIV
Librarian: Jennifer Bazeley

Dear Librarian,

Your September 2012 COUNTER Reports are now available. To request and view your reports, please visit http://pubs.acs.org/4librarians and log-in using your ACS ID and password. Click on the link for usage reports within the Librarian Administrator site. In addition to reports for ACS Journals, reports for Reagent Chemicals, C&EN Online and Division Proceedings are available from this site.

If you have problems accessing this or other reports, please contact us at support@services.acs.org. You may also call us at (800) 227-9919 within the U.S. or (202) 872-4600 from outside of the U.S.

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Getting Started: Where (Vendor)

Scheduling Reports

Reports & Statistics

Schedule the Database Report 1 (R3) Total Searches and Sessions by Month and Database
Site: MIAMI UNIV - MAIN (Database: All)
Date run:
2012-10-08

E-mail Address:	bazelejw@muohio.edu
Report Name:	Total Searches and Sessions by Month and Database *(used as subject of the e-mail)*
Output Format:	Comma delimited ▾
Report Frequency:	○ Once, on this date: 10/8/2012 *(mm/dd/yyyy)* ⦿ Every 1 *(Ex:1)* month(s) starting from: November ▾ 2012 *(yyyy)*
Number of Rows:	⦿ Include complete report (all rows) ○ Include first 100 rows

Submit   Cancel

Getting Started: Where (Vendor)

Online Form Submission

E-mail notifications

☑ E-mail when COUNTER usage data for the current month has been processed and is ready for reporting.

[**Update settings**]

Delivery via E-mail

By year
[2012 ▾]

Report type
☐ **Select all reports**
☑ Journal Report 1 (Number of Successful Full-Text Article Requests by Month and Journal)
☐ Journal Report 1a (Number of Successful Full-Text Article Requests from an Archive by Month and Journal)
☐ Journal Report 2 (Turnaways by Month and Journal)
☐ Journal Report 3 (Number of Successful Item Requests and Turnaways by Month, Journal and Page Type)
☐ Database Report 3 (Total Searches and Sessions by Month and Service)
☐ Book Report 2 (Number of Successful Section Requests by Month and Title)
☐ Book Report 3 (Turnaways by Month and Title)
☐ Book Report 4 (Turnaways by Month and Service)
☐ Book Report 6 (Total Searches and Sessions by Month and Service)

Format type
☐ XML
☐ HTML
☑ Tab-delimited text

Recipients
⦿ bazelejw@muohio.edu
◯ All administrators of this organisation

[**Submit reports request**]

Getting Started: Where (Vendor)

Online via IP Address Authentication

| NewsBank | COUNTER | My Reports | My Mailings | Export to -select- |

Available Reports   **Journal Report 1** | **Database Report 1** | **Database Report 3**

Access Type: All | **On-Site** | **Remote**

[Email Report]   [Schedule Report]   [Save Report]

Journal Report 1 (R3) Number of Successful Full-Text Article Requests by Month and Journal

Miami University
Date run:
2012-10-08

Available Years: 2012 | **2011** | **2010** | **2009** | **2008** | **2007**

Sort Order [By Total]

	Publisher	Platform	Print ISSN	Online ISSN	Jan-2012	Feb-2012	Mar-2012	Apr-2012
Total for all journals		NewsBank			386	203	460	733
Early American Imprints, Series 1		NewsBank	N/A	N/A	305	51	79	156
New York Herald		NewsBank	N/A	N/A	8	48	97	33
Plain Dealer		NewsBank	N/A	N/A	1	1	4	8
Cincinnati Commercial Tribune		NewsBank	N/A	N/A	11	0	2	86
Cincinnati Daily Gazette		NewsBank	N/A	N/A	24	0	7	10
Wheeling Register		NewsBank	N/A	N/A	0	0	0	64
Boston Journal		NewsBank	N/A	N/A	0	0	0	59
New York Herald-Tribune		NewsBank	N/A	N/A	0	2	4	51
FBIS		NewsBank	N/A	N/A	1	0	0	0
Times-Picayune		NewsBank	N/A	N/A	0	1	0	12
Mount Hope Eagle		NewsBank	N/A	N/A	0	0	0	26
New-York Weekly Journal		NewsBank	N/A	N/A	0	0	0	26
Columbus Dispatch, The (OH)		NewsBank	1074-097X	N/A	0	9	0	4
Dayton Daily News (OH)		NewsBank	0897-0920	N/A	1	0	0	12
Undefined		NewsBank	N/A	N/A	0	0	7	7

Getting Started: Where (Library)

- Where will you save and store stats?

- Where will you post stats for users?

Getting Started: Where (Library)

Free/Low Cost Products

- Google Docs/Google Cloud Connect

- Microsoft Excel/Access

- OpenOffice

- Dropbox

- LibGuides

Getting Started: Where (Library)

Free/Low Cost Products

- CORAL (University of Notre Dame) (free)

- ERMes (University of Wisconsin-La Crosse)

- PBWiki (PBWorks)

- Course Management Software (Moodle, Sakai, Blackboard)

Getting Started: Where (Library)

Commercial products

- ScholarlyStats (Swets)

- EBSCONET Usage Consolidation (EBSCO)

- E-Stats for Libraries (Harrassowitz)

- 360 Counter (Serials Solutions)

Getting Started: My Tools

- Excel – Google Cloud Connect – Google Docs – LibGuide

- Commercial Tools: Ebsco's Usage Consolidation

  - SUSHI

  - https://sites.google.com/site/sushiserverregistry/

COUNTER JR1 Report in Excel

A1 | Journal Report 1 (R3)

	A	B	C	D	E	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	YTD Total	YTD HTML	YTD PDF
1	Journal Report 1 (R3)	Number of Successful Full-Text Article Requests by Month and Journal																		
2	Miami University Library																			
3	Date run:																			
4	9/24/2012																			
5		Publisher	Platform	Print ISSN	Online ISSN	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	YTD Total	YTD HTML	YTD PDF
6	Total for all journals		Edinburgh University Press			0	0	0	0	0	0	0	0	1	0	0	0	1	0	1
7	Africa	Edinburgh University Press	Edinburgh University Press	0001-9720	1750-0184	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
8	Africa Bibliography	Edinburgh University Press	Edinburgh University Press	0266-6731		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
9	African Journal of International and Comparative Law	Edinburgh University Press	Edinburgh University Press	0954-8890	1755-1609	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10	Architectural Heritage	Edinburgh University Press	Edinburgh University Press	1350-7524	1755-1641	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11	Archives of natural history	Edinburgh University Press	Edinburgh University Press	0260-9541	1755-6260	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12	Ben Jonson Journal	Edinburgh University Press	Edinburgh University Press	1079-3453	1755-165x	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
13	Britain and the World	Edinburgh University Press	Edinburgh University Press	2043-8567	2043-8575	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
14	Comparative Critical Studies	Edinburgh University Press	Edinburgh University Press	1744-1854	1750-0109	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15	Corpora	Edinburgh University Press	Edinburgh University Press	1749-5032	1755-1676	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
16	Cultural History	Edinburgh University Press	Edinburgh University Press	2045-290X	2045-2918	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
17	Dance Research	Edinburgh University Press	Edinburgh University Press	0264-2875	1750-0095	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
18	Deleuze Studies	Edinburgh University Press	Edinburgh University Press	1750-2241	1755-1684	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
19	Derrida Today	Edinburgh University Press	Edinburgh University Press	1754-8500	1754-8519	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
20	Edinburgh Law Review	Edinburgh University Press	Edinburgh University Press	1364-9809	1755-1692	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
21	Holy Land Studies	Edinburgh University Press	Edinburgh University Press	1474-9475	1750-0125	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
22	The Innes Review	Edinburgh University Press	Edinburgh University Press	0020-157x	1745-5219	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Google Cloud Connect

	A	B	C	D	E	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	YTD Total	YTD HTML	YTD PDF
1	Journal Report 1 (R3)	Number of Successful Full-Text Article Requests by Month and Journal																		
2	Miami University Library																			
3	Date run:																			
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5		Publisher	Platform	Print ISSN	Online ISSN															
6	Total for all journals		Edinburgh University Press			0	0	0	0	0	0	0	0	1	0	0	0	1	0	1
7	Africa	Edinburgh University Press	Edinburgh University Press	0001-9720	1750-0184	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
8	Africa Bibliography	Edinburgh University Press	Edinburgh University Press	0266-6731		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
9	African Journal of International and Comparative Law	Edinburgh University Press	Edinburgh University Press	0954-8890	1755-1609	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10	Architectural Heritage	Edinburgh University Press	Edinburgh University Press	1350-7524	1755-1641	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11	Archives of natural history	Edinburgh University Press	Edinburgh University Press	0260-9541	1755-6260	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12	Ben Jonson Journal	Edinburgh University Press	Edinburgh University Press	1079-3453	1755-165x	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
13	Britain and the World	Edinburgh University Press	Edinburgh University Press	2043-8567	2043-8575	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
14	Comparative Critical Studies	Edinburgh University Press	Edinburgh University Press	1744-1854	1750-0109	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15	Corpora	Edinburgh University Press	Edinburgh University Press	1749-5032	1755-1676	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
16	Cultural History	Edinburgh University Press	Edinburgh University Press	2045-290X	2045-2918	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
17	Dance Research	Edinburgh University Press	Edinburgh University Press	0264-2875	1750-0095	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
18	Deleuze Studies	Edinburgh University Press	Edinburgh University Press	1750-2241	1755-1684	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
19	Derrida Today	Edinburgh University Press	Edinburgh University Press	1754-8500	1754-8519	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
20	Edinburgh Law Review	Edinburgh University Press	Edinburgh University Press	1364-9809	1755-1692	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
21	Holy Land Studies	Edinburgh University Press	Edinburgh University Press	1474-9475	1750-0125	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
22	The Innes Review	Edinburgh University Press	Edinburgh University Press	0020-157x	1745-5219	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Google Docs

Liebert jr1 2009- ☆ 📁

tsmuohio@gmail.com ▾

Comments | 🔒 Share

File Edit View Insert Format Data Tools Help   All changes saved

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
1		Publisher	Platform	Print ISSN	Online ISSN	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	YTD Total	YTD HTML
2	Total for all journals		Liebert Onl			8	15	23	11	11	5	8	4	16	15	21	15	152	0
3	AIDS Patient Care and STDs	Mary Ann l	Liebert Onl	1087-2914	1557-7449	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4	AIDS Research and Human Retroviruses	Mary Ann l	Liebert Onl	0889-2229	1931-8405	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5	Alternative and Complementary Therapies	Mary Ann l	Liebert Onl	1076-2809	1557-9085	0	0	7	0	0	0	0	0	1	0	0	8	0
6	Antioxidants & Redox Signaling	Mary Ann l	Liebert Onl	1523-0864	1557-7716	0	0	0	0	0	0	0	0	0	0	0	0	0
7	ASSAY and Drug Development Technologies	Mary Ann l	Liebert Onl	1540-658X	1557-8127	0	0	0	0	0	0	0	0	1	0	0	1	0
8	Astrobiology	Mary Ann l	Liebert Onl	1531-1074	1557-8070	0	0	0	2	7	1	0	4	2	1	0	3	20	0
9	Bariatric Nursing and Surgical Patient Care	Mary Ann l	Liebert Onl	1557-1459	1557-1467	0	0	0	0	0	0	0	0	0	0	2	0	2	0
10	Biopreservation and Biobanking	Mary Ann l	Liebert Onl	1947-5535	1947-5543	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11	Biosecurity and Bioterrorism: Biodefense Strategy, Practice, ar	Mary Ann l	Liebert Onl	1538-7135	1557-850X	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12	Biotechnology Law Report	Mary Ann l	Liebert Onl	0730-031X	1557-8704	0	0	0	0	0	0	0	0	0	0	0	0	0	0
13	Biotech Software & Internet Report	Mary Ann l	Liebert Onl	1527-9162		0	0	0	0	0	0	0	0	0	0	0	0	0	0
14	Breastfeeding Medicine	Mary Ann l	Liebert Onl	1556-8253	1556-8342	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15	Cancer Biotherapy & Radiopharmaceuticals	Mary Ann l	Liebert Onl	1084-9785	1557-8852	0	0	0	0	0	0	0	0	0	0	0	0	0	0
16	Cellular Reprogramming (Formerly "Cloning and Stem Cells")	Mary Ann l	Liebert Onl	2152-4971	2152-4998	0	0	0	0	0	0	0	0	0	0	0	0	0	0
17	Childhood Obesity (Formerly Obesity and Weight Management	Mary Ann l	Liebert Onl	2153-2168	2153-2176	0	0	1	0	0	0	0	0	0	0	0	1	0
18	Cyberpsychology, Behavior, and Social Networking	Mary Ann l	Liebert Onl	2152-2715	2152-2723	6	5	6	5	4	1	1	0	8	4	14	6	60	0
19	Diabetes Technology & Therapeutics	Mary Ann l	Liebert Onl	1520-9156	1557-8593	0	0	0	0	0	0	0	0	0	0	0	0	0
20	DNA and Cell Biology	Mary Ann l	Liebert Onl	1044-5498	1557-7430	0	0	0	0	0	0	0	0	0	0	0	0	0
21	e-biomed: The Journal of Regenerative Medicine	Mary Ann l	Liebert Onl	1524-8909		0	0	0	0	0	0	0	0	0	0	0	0	0
22	Ecopsychology	Mary Ann l	Liebert Onl		1942-9347	0	0	0	0	0	0	0	0	0	0	0	0	0
23	Election Law Journal: Rules, Politics, and Policy	Mary Ann l	Liebert Onl	1533-1296	1557-8062	0	0	0	0	0	0	0	0	0	0	0	0	0
24	Environmental Engineering Science	Mary Ann l	Liebert Onl	1092-8758	1557-9018	0	0	0	0	0	0	0	0	0	0	0	0	0
25	Environmental Justice	Mary Ann l	Liebert Onl	1939-4071	1937-5174	0	0	0	0	0	0	0	0	0	0	0	0	0
26	Foodborne Pathogens and Disease	Mary Ann l	Liebert Onl	1535-3141	1556-7125	0	0	0	0	0	0	0	0	0	0	0	0	0
27	Gaming Law Review and Economics	Mary Ann l	Liebert Onl	1097-5349	1941-5494	0	0	0	0	0	0	0	0	0	0	0	0	0
28	Genetic Testing and Molecular Biomarkers	Mary Ann l	Liebert Onl	1945-0265	1945-0257	0	0	0	0	0	0	0	0	0	0	0	0	0
29	High Altitude Medicine & Biology	Mary Ann l	Liebert Onl	1527-0297	1557-8682	0	0	0	0	0	0	0	0	0	0	0	0	0

+ ☰ 2009 ▾ 2010 2011 2012

Publish and Capture Link

E-Resource Usage Stats ▽ Comments(0) 🖨 Print Page

Details

The reports on this tab are COUNTER-compliant (when available) for most of our subscribed databases and e-journal platforms. OhioLINK statistics (OSearch databases, EJC, and EBC) are not COUNTER-compliant at this time.

Not all of the products we subscribe to offer usage statistics, which may be why you don't find a particular product in the lists on this page.

Reports will be updated quarterly but please note that many vendors are one to two months behind in updating use statistics.

Links open reports in Excel.

If you are unsure what platform/publisher to look at for a specific journal title, check our Online Resources A to Z list. If no publisher is indicated there, contact Jennifer Bazeley.

Last updated 8/14/12.

Comments (0)

EBSCO Usage Consolidation Reports

The EBSCO Usage Consolidation tool allows us to combine our COUNTER-compliant reports into one database and produce basic reports. Work is still ongoing on the software as well as in entering our data into the tool. Below are some available consolidated usage reports (in Excel format).

- Title Usage Summarized by Platform 2011
- Title Usage Summarized by Publisher 2011
- Title Usage Summarized by Unique Title 2011
- Subscription Usage Details (Cost Per Use for EBSCO subscription titles) 2012

Comments (0)

E-Books

ACLS Humanities E-Books (2008-2010)

Brill E-Books (2007-)

Cambridge Companions Online (2009-)

Ebrary E-Books (2010-) (see Ebrary tab for PDA Trigger Report)

EEBO (2008-2011)

Databases

Alexander Street Press (April 2009-)

APA PsycInfo (2012-)

ArtSTOR (June 2004-)

Bibliography of Asian Studies (2009-)

Chadwyck Healey Databases (2008-)

Chadwyck Healey Databases COUNTER (2009-)

CQ Press (March 2010-)

Daily Life Through History (2010-)

East View Databases (2009-)

Ebsco Databases (2010)

Ebsco Databases (2011)

Ebsco Databases (2012)

eHRAF World Cultures (2007-)

Engineering Village (Compendex and GeoBase) (2010-)

Europa World Online (2009-)

Factiva (2011-)

Facts on File Science Online (2009-)

Gale (2009-)

H.W. Wilson (2009-January 2012)

IPA Source (2010-)

Iter: Gateway to the Middle Ages and Renaissance (2010-)

LexisNexis (2009-)

Library Music Source (2011-)

Marquis Who's Who (2011-)

MathSciNet (2009-)

Naxos (Sept 2010-)

Newsbank/Readex (2009-)

OCLC FirstSearch (2009-)

OhioLINK OSearch Databases (2009-)

ProQuest (2009-)

SciFinder (2010-)

Commercial Tools: EBSCO Usage Consolidation

Getting Started: How

- Using available tools and staff, make a plan and a workflow

Perspective I: Workshop

Thank you

Jennifer Bazeley

Head, Collection Access & Acquisitions

Miami University Libraries (Ohio)