

# MANAGING & IMPLEMENTING LICENSE AGREEMENTS FOR ELECTRONIC RESOURCES PART II

September 5, 2018

*Part 3 of Licensing Electronic Resources to Serve the Library's Mission*

# JENNIFER BAZELEY

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Miami University (Ohio) Libraries



# MIAMI UNIVERSITY & LIBRARIES

- Ohio public university / residential
- Liberal ed / primarily undergraduate
- FTE 24,500 (5 campuses)
- Databases 510
- E-journals 284,000
- E-books 728,000
- Materials budget \$4,100,000
- III Sierra / EBSCO ERM & Discovery
- Library staff 42 paraprofessional / 44 professional
- Consortial memberships
- Library administration
- Procurement / General Counsel
- Accessibility decree

# COORDINATION

## E-RESOURCES LIBRARIAN

### UNIVERSITY

- Accessibility staff
- General counsel
- IT staff
- Purchasing / procurement / accounts payable

### LIBRARY

- Budget assistant(s)
- ILL staff
- Patrons / end users
- Scholarly communication coordinator
- Public services staff / librarians
- Systems staff
- Tech services staff / librarians

### EXTERNAL

- Consortia
- Subscription agents
- Vendors / publishers

# ACQUISITIONS PERSPECTIVE

- Timelines and deadlines
  - Fiscal versus calendar year
  - Renewal workflows
  - Multi-year licenses
- Big deals and/or consortial purchases
- Purchase models

# FISCAL VS CALENDAR YEAR

o485777x Last Updated: 08-22-2018 Created: 09-21-2007 Revisions: 45

ACQ TYPE	p PURCHASE	CODE4	- ---	RDATE	- -
LOCATION	onlp Internet Resource	E PRICE	\$777.12	RLOC	p SERIALS
CDATE	- -	FORM	e ELECTRONIC	BLOC	p SERIALS
CLAIM	- ---	FUND	62mgt 62 Management	STATUS	g SERIAL LIENED
COPIES	1	ODATE	09-21-2007	TLOC	- ---
CODE1	- ---	ORD NOTE	- ---	VENDOR	ebscp EBSCO Periodicals
CODE2	- ---	ORD TYPE	p PERIODICAL	LANG	eng English
CODE3	-	REACTION	- ---	VOLUMES	1
NOTE	online starts with 2004				
INT. NOTE	T&F 2018				
INT. NOTE	SpringerNature OLD				
INT. NOTE	Palgrave OLD				
SELECTOR	Management				
VENDOR ID#	K3483530				
VEN. NOTE	Subscription includes: Health Systems (b42965391) and Journal of Business Analytics				

# DEADLINES

## FEES AND PAYMENT TERMS

“The subscriber will be invoiced by and will pay the fees set forth in ... in accordance with terms agreed upon between the Subscriber and the Agent. ***If the Subscriber fails to pay the full amount of the Agent’s invoice on a timely basis, publisher may suspend the Subscriber’s access to the Subscribed products until the unpaid amounts of such invoice are paid.***”

### ACCOUNT SUSPENSION ALERT

Dear Sir/Madam,

Despite our previous reminder, your account continues to show an overdue balance as per the attached summary/statement.

It would be appreciated if you gave this matter your immediate attention and arrange for prompt settlement of the outstanding balance of:

Non-payment of the outstanding balance may result in your account being suspended.

To ensure a fast and accurate allocation, please quote our invoice number(s) as reference with your payment.

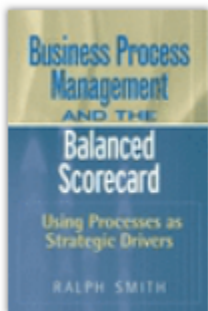
If you consider this balance as paid, please provide us with the relevant payment details to ensure prompt allocation.

If you require further information in relation to this matter, please contact us immediately.

We look forward to receiving your remittance.

Yours faithfully,

# BIG DEALS / CONSORTIAL LICENSES



## Business Process Management and the Balanced Scorecard: Using Processes as Strategic Drivers

Editors(s): Ralph F. Smith

First published: 21 August 2015

Print ISBN: 9780470047460 | Online ISBN: 9781119196921 | DOI: 10.1002/9781119196921

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### CHAPTER 1

[Full Access](#)

#### A World of Change (Pages: 1-12)

[Summary](#) | [PDF](#) | [Request permissions](#) | [Find It](#)

### CHAPTER 2

[Full Access](#)

#### How Process Can Drive Strategy (Pages: 13-25)

[Summary](#) | [PDF](#) | [Request permissions](#) | [Find It](#)

### CHAPTER 3

[Full Access](#)

#### The Strategic Process (Pages: 26-126)

[Summary](#) | [PDF](#) | [Request permissions](#) | [Find It](#)



# PURCHASE MODELS



**Title:** HUMANITIES AND THE IRISH UNIVERSITY;ANOMALIES AND OPPORTUNITIES.  
**Author:** MICHAEL O'SULLIVAN  
**Publisher:** MANCHESTER UNIV PRESS

**ISBN:** [9781526112071](#)

**Place of Publication:** MANCHESTER  
**Country Of Origin:** UK  
**Pagination:** 179 P.  
**YBP Select:** Research-Recommended

**Binding:** eBook  
**Content Level:** ADV-AC  
**LC Class:** AZ183.I73O78 2014  
**Subject Headings:** HUMANITIES--STUDY & TEACH. (HIGHER)-- IRELAND.  
**YBP Interdisciplinary Topics:** Higher Educational; Historical; Teaching of; Irish Studies  
**Approval Note:** AUTH: CHINESE UNIVERSITY OF HONG KONG. STUDY OF DEVELOPMENT OF IRISH HUMANITIES EDUCATION.  
**Geographic Focus:** Ireland; United Kingdom  
**Language:** English

[alt-ed slip sent](#)  
[GobiTween \(1](#)  
[Peer \(2 Books,](#)  
[alternate editi](#)  
[library activity](#)

NON-RETURN/NON-CANCEL YBP

Supplier	Purchase Option	Library DDA	List Price	Status	Library Availability
- EBSCOhost	<a href="#">1 User</a>		125.00 USD ▼	Available	Contract on file
Downloadable: Yes			Available To Consortia: No		
Date Added: 12/19/2016			Handled On Approval YBP-US: 12/28/2016		
+ EBSCOhost	<a href="#">3 User</a>		156.25 USD ▼	Available	Contract on file
+ EBSCOhost	<a href="#">Concurrent Access (365 uses)</a>		156.25 USD ▼	Available	Contract on file
+ EBSCOhost	<a href="#">Unlimited User   DRM-free</a>		<a href="#">187.50 USD ▼</a>	Available	Contract on file
+ JSTOR	<a href="#">Unlimited User Access   DRM-free</a>		<a href="#">93.75 USD ▼</a>	Available	Contract on file
+ Project MUSE	<a href="#">Unlimited Use   DRM-free</a>		125.00 USD ▼	Available	Contract on file
+ ProQuest Ebook Central	<a href="#">1 User</a>	Yes	125.00 USD ▼	Available	Contract on file
+ ProQuest Ebook Central	<a href="#">3 User</a>		156.25 USD ▼	Available	Contract on file
+ ProQuest Ebook Central	<a href="#">Non-Linear</a>		156.25 USD ▼	Available	Contract on file
+ ProQuest Ebook Central	<a href="#">Unlimited Access</a>		187.50 USD ▼	Available	Contract on file

Library Note: [Add](#)

## COLLECTIONS PERSPECTIVE

- Collection development policies
- Deal-breakers
- Communicating license terms
- Accessibility
- Authentication
- Consortial licenses
- Format-specific considerations
- User restrictions

# ACCESSIBILITY

“All e-learning and information technology developed, purchased, upgraded or renewed by or for the use of Miami University shall comply with all applicable University policies, Federal and State laws and regulations including but not limited to Section 508 of the Rehabilitation Act (29 U.S.C. 794d), as amended, Web Content Accessibility Guidelines (WCAG) 2.0, and all other regulations promulgated under Title II of The Americans with Disabilities Act and which are applicable to all benefits, services, programs, and activities provided by or on behalf of the University.”

# AUTHENTICATION

“I just received confirmation that yes, access would *not* be available for off-campus access, only from the *two dedicated library workstations*. You do have another option to still maintain the content on one user station for only [*insert exorbitant amount here*] for the year.”



[Manchester City Library via Flickr](#) CC BY-SA 2.0

# AUTHENTICATION

Q. How do I get access to the New York Times online?

Type your search here   Browse: All Groups Topics

Related Topics

Access Databases Newspaper

Answered By: Jennifer Bazeley Aug 20, 2018 60

The New York Times subscription includes daily access to all online content **except** for the crossword.

**First time users and those who are renewing access must register while on campus:**

1. Go to [nytimes.com/grouppass](https://nytimes.com/grouppass).
2. Create a NYTimes.com account using your university e-mail address. If you already have a NYTimes.com account using your university e-mail address, you may log in with those credentials. Students will also be asked to enter their anticipated graduation date. When you see START YOUR ACCESS, the expiration time and date of your pass will appear.
3. Go to NYTimes.com and enjoy full access from any location.
4. Faculty and staff will need to renew their access every 6 months, as prompted by the NYT (student accounts don't expire until the anticipated graduation date).

Additional information is [available online](#).

#### Links & Files

- [Guide to Accessing the New York Times at Miami](#)
- [New York Times Group Pass](#)

## For More Assistance

Please contact your [liaison librarian](#), stop by one of our Information Desks, [chat with a librarian](#), or call us at (513) 529-4141.

## New York Times Access

### Academic Site License Implementation With Group Passes

An Academic Site License using NYTimes Group Passes provides users on all campuses with full access to NYTimes.com and the NYTimes.com smartphone apps.\*

- Enjoy access to NYTimes.com from any device.
- Once activated from within your school's network, an NYTimes.com Group Pass can be used from any location for the duration of your license period.

### New Users: How to Activate a Pass

While physically on campus and within your school's network:


1. Go to [nytimes.com/grouppass](https://nytimes.com/grouppass).
2. Create an NYTimes.com account using your university email address. If you already have an NYTimes.com account using your university email address, you may log in with those credentials.
3. Students will also be asked to enter their anticipated graduation date.
4. When you see START YOUR ACCESS, the expiration time and date of your pass will appear.
5. Go to NYTimes.com and enjoy your full access from any location!
6. Faculty and staff will need to renew their access every 6 months, as prompted by the NYT (student accounts don't expire until the anticipated graduation date).

Ask Us!


Name (blank=anonymous)







Your Question

# CONSORTIAL LICENSES



**OhioLINK**  
Connecting Libraries, Learning & Discovery  
A Division of the Ohio Department of Higher Education  
An OH-TECH Consortium Member


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## Ostaff: Information for Library Staff



### About OhioLINK

- ▼ **Ostaff: Information for Library Staff**
  - [Ostaff: Print Circulation](#)
  - [Ostaff: Catalogs](#)



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GLOBAL RESOURCES NETWORK

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# FORMAT-SPECIFIC CONSIDERATIONS

Provider	Format	Download?	# of Users	Software	Copy/Print?
Cambridge University Press	PDF (chapter)	yes	unlimited	browser, Adobe Reader	yes
CRC Press	PDF (chapter)	yes	unlimited	browser, Adobe Reader	yes
Credo	HTML or PDF (chapter)	yes	unlimited	browser, Adobe Reader	yes
de Gruyter	ePub (book) or PDF (chapters)	yes	unlimited	browser, Adobe Reader	yes
Digitalia	HTML or PDF	yes	unlimited	browser, Adobe Reader	yes
E-Book Central	proprietary or PDF (chapter/section)	yes	1	browser, Adobe Reader	yes (limited)
EBSCOhost	proprietary or ePub	yes	1	browser, Adobe Digital Editions	yes (limited)
Elsevier ScienceDirect	HTML or PDF (chapter)	yes	unlimited	browser, Adobe Reader	yes
Gale Virtual Reference Library	HTML or PDF (chapter)	yes	unlimited	browser, Adobe Reader	yes
IOP E-Books	PDF (chapter, book) or ePub (chapter, book)	yes	unlimited	browser, Adobe Reader	yes
JSTOR	PDF (chapter)	yes	unlimited	browser, Adobe Reader	yes
Knowledge Unlatched	PDF (book)	yes	unlimited	browser, Adobe Reader	yes
OhioLINK EBC	HTML	no	unlimited	browser	yes
Oxford Scholarship	HTML or PDF (chapter)	yes	unlimited	browser, Adobe Reader	yes
Project Muse	HTML or PDF (chapter)	yes	unlimited	browser, Adobe Reader	yes
Routledge (T&F)	PDF (book)	yes	unlimited	browser, Adobe Reader	yes
Safari Tech Books	HTML	no	100 across OhioLINK	browser	yes (limited)
Salem Press	HTML	no	unlimited	browser	yes
Sage	HTML or PDF (chapter)	yes	unlimited	browser, Adobe Reader	yes
SpringerLink	PDF (chapter)	yes	unlimited	browser, Adobe Reader	yes
University Press Scholarship	HTML or PDF (chapter)	yes	unlimited	browser, Adobe Reader	yes
Wiley Online Library	PDF (chapter)	yes	unlimited	browser, Adobe Reader	yes
World Scientific Pub	PDF (chapter)	yes	unlimited	browser, Adobe Reader	yes

## E-Book Info at CUP

[Cambridge Core FAQs](#)

[Cambridge Core User Guides and Videos](#)

[Cambridge Core for Librarians](#)

[Cambridge Core eBooks Accessible to MU Users](#)

## CUP E-Books

Cambridge University Press e-books are on the [Cambridge Core](#) platform.

**Source:** Miami

**Lease or Own:** Own

**Single or Multiple Users:** Unlimited users

**Format:** PDF (other options: save to Google Drive, DropBox, send to Kindle)

**Downloadable:** yes

**Printing Allowed:** yes

**Platform/Software:** web browser; Adobe Reader

**Accessibility Info:** <https://www.cambridge.org/core/accessibility>

**Registration:** optional

**Link to Support:** <https://www.cambridge.org/core/help/FAQs>

**How Cataloged:** Individual records in catalog

**Usage Reports:** yes (see the [E-Resource Usage Stats](#) tab)

**Notes:**

Cambridge e-books are available for purchase via YBP Gobi.

Some Cambridge e-books were purchased through the OhioLINK / Cambridge University Press DDA pilot in 2013/2014.



# USER RESTRICTIONS

## 2. **Science** [electronic resource] : a many-splendored thing \ Igor Novak



By: Novak, Igor. Hackensack, NJ : World Scientific, c2011 1 online resource (xv, 320 p.) : ill Language: English

**Subjects:** Science and civilization

 **Connect to electronic book (1 simultaneous user)** [Request Item](#)  [Send Book Info to Mobile Device](#)

eBook

**Location**

**Call No.**


Electronic Resource


CB478 .N68 2011eb


## 4. **Google Analytics (O'Reilly Shortcuts)**

By: Justin Cutroni. *O'Reilly Media, Inc.* ISBN: 978-0-596-51496-9, 978-0-596-55797-3, 978-0-596-51496-9.

 [Full Text Access](#)

 [Safari Tech Books Online 2007](#)

 **100 simultaneous users across OhioLINK consortium**

 E-Book

## Choice Reviews Online

Oxford campus users only

[Hide Permitted Users](#)

Course Pack Print:

Course Pack Electronic:

ILL Print:

ILL Electronic:

Link Electronic:

Reserves Print:

Reserves Electronic:



# ECOSYSTEMS

- Workflows
  - Licensing and procurement
  - Accessibility
  - IT (authentication, networking, etc.)
- Tools
  - Redundancies?
  - Interoperability?
  - Product integration?

# PROCUREMENT

Requisition **PR Approvals** PO Preview Comments (7) Attachments (5) History



**Budget Approval Level 2**

**Budget Approval Level 4**

**BAS Review**

**ADA Review**

**Commercial Terms Approval**

**Contract Review**

**Purchasing Management Review**

**Waiting for Signature**



Approved ✓

Approved ✓

Approved ✓

Approved ✓

Approved ✓

Active ↻

Future →

Future →

view approvers

view approvers

view approvers

Requisition PR Approvals PO Preview **Comments (3)** Attachments (3) History

**Add Comment**

Show comments for Requisition ▾

**Records found: 3**

**Mark** [Reply To] [New Comment]

Applies To: Requisition -   
 Comment Added - 8/13/2018 12:32 PM

Hi Jennifer - Please see the fully executed agreement and Side letter. Scott/Betsy - Please approve accordingly. Thanks.

Email sent: Jennifer y Scott Elizabeth I  
Attachment Added: Agreement 7262018.pdf (393k)

**Jennifer** [Reply To] [New Comment]

Applies To: Requisition - 105535977  
Comment Added - 8/13/2018 11:26 AM

Hi Mark, Can you provide me with an update on this license and where it is in the queue? Thanks! Jennifer

Email sent: Mark

**Nicholas** [Reply To] [New Comment]

Applies To: Requisition - 105535977  
Comment Added - 7/30/2018 9:08 AM

Industry standard. We will provide an Equally Effective Access Plan if we come across any accessibility barriers.

Requisition PR Approvals PO Preview Comments (11) Attachments (4) **History**

**Click to filter history ?**

Results Per Page 20 ▾

**Records found: 33**

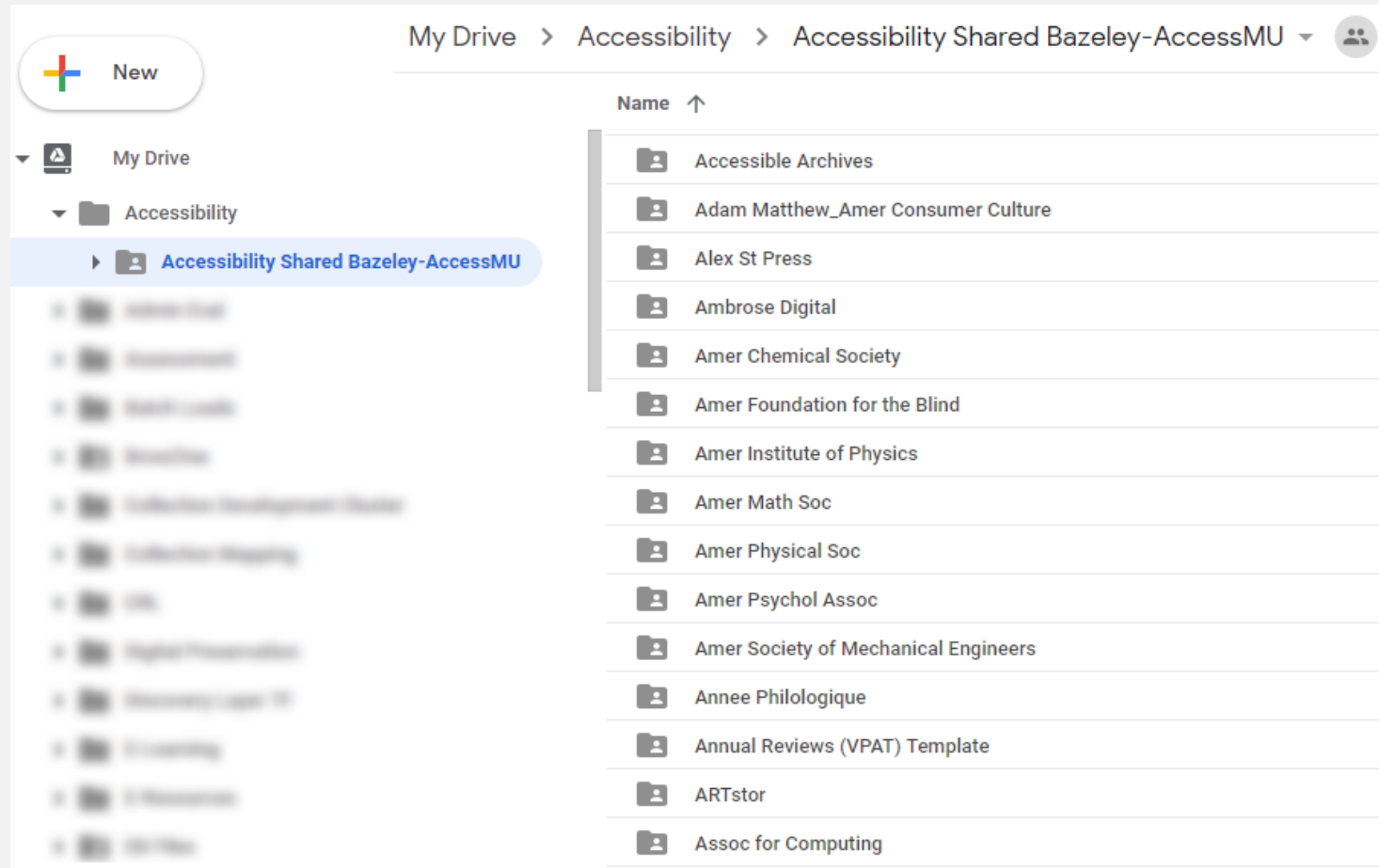
Line No	Date/Time	User	Step(s)	Action	Field Name	From	To
	7/24/2018 11:56 AM		Purchasing Management Review	Requisition approved			
	7/24/2018 11:56 AM		Purchasing Management Review	Requisition assigned			
	7/24/2018 11:55 AM			Comment Added			
	7/24/2018 11:55 AM			Attachment Added	Internal Attachments	empty Brepols Publishers Agreement - Amendment 7242018.pdf	
	7/24/2018 11:53 AM			Comment Added			
	7/24/2018 11:53 AM			Attachment Added	Internal Attachments	empty Brepols Publishers Agreement 7242018.pdf	
	7/24/2018 8:32 AM			Comment Added			
	7/23/2018 11:19 PM			Comment Added			
	7/23/2018 2:31 PM		Contract Review	Requisition approved			

# ERMS

<a href="#">Science</a>	0036-8075	American Association for the Advancement of Science			Science -- Science (General) -- General	Journals
<a href="#">Science</a>	0036-8075	American Association for the Advancement of Science	<a href="#">American Association for the Advancement of Science (AAAS)</a>	<a href="#">American Association for the Advancement of Science</a>	Science -- Science (General) -- General	Journals
<a href="#">Science</a>	0036-8075	American Association for the Advancement of Science	<a href="#">Biography In Context</a>	<a href="#">Gale   Cengage</a>	Science -- Science (General) -- General	Journals
<a href="#">Science</a>	0036-8075	American Association for the Advancement of Science	<a href="#">E-Journals from EBSCO</a>	<a href="#">EBSCO</a>	Science -- Science (General) -- General	Journals
<a href="#">Science</a>	0036-8075	American Association for the Advancement of Science	<a href="#">JSTOR Archive Collection</a>	<a href="#">JSTOR</a>	Science -- Science (General) -- General	Journals
<a href="#">Science</a>	0036-8075	American Association for the Advancement of Science	<a href="#">JSTOR Free Early Journal Content</a>	<a href="#">JSTOR</a>	Science -- Science (General) -- General	Journals
<a href="#">Science</a>	0036-8075	American Association for the Advancement of Science	<a href="#">JSTOR Life Sciences Archive Collection</a>	<a href="#">JSTOR</a>	Science -- Science (General) -- General	Journals

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Archiving Allowed	Yes <i>Note:</i> According to the LOCKSS & Portico websites, publisher participates in their archiving services. Check LOCKSS and PORTICO websites to confirm specific title holdings.
Archiving Format	
Perpetual Access	Yes <i>Note:</i> Institutions can request an archival file copy (provided on CD-ROM or alternative medium at UIP's discretion) containing all of the articles published online during the span of the institution's paid subscription.
Copy Digital	Permitted Explicit
Copy Print	Permitted Explicit
Course Pack Electronic	Not Specified in Agreement
Course Pack Print	Not Specified in Agreement
Distance Education	Not Specified in Agreement
Fair Use Clause	Yes
Applicable Copyright Law	
ILL Electronic	Permitted Explicit
ILL Print	Permitted Explicit
ILL Secure Electronic	Permitted Explicit
Link Electronic	Not Specified in Agreement
Scholarly Sharing	Permitted Explicit
Other Restrictions	
Walk-ins	Yes
Concurrent Users	
Reserves Electronic	Limited - See Notes <i>Note:</i> Requires written permission from the publisher.
Reserves Print	Limited - See Notes <i>Note:</i> Requires written permission from the publisher.

# ACCESSIBILITY



## IT (EXCESSIVE USE)

“When certain usage thresholds are crossed, indicating the high probability of abuse of ACS content and/or a breach of our Terms and Conditions, access to the institution’s site is suspended until the situation is addressed by representatives from the library. Many times these are the result of compromised credentials, or users being unaware of ACS’s copyright/licensing policies ... ACS may prevent ... patrons ... from using ... Licensed Materials ... [in a way] that has a detrimental impact on the use of the services under this Agreement.”

# IT (EXCESSIVE USE)

Dear Administrator,

An IP address [REDACTED] associated with your organization, MIAMI UNIV, has been temporarily blocked from accessing content on the [REDACTED] website due to an excessive download violation. The unauthorized activity that resulted in this IP block occurred Monday, May 7, 2018 1:19:06 AM UTC. Access from this IP address will be automatically restored within a few hours.

We ask that you please research this issue to identify the root cause of the excessive downloads. Should you find abusive or unauthorized usage, please notify us immediately.

If you wish to have this IP permanently blocked while you explore the matter, please email us directly at [REDACTED]. If this IP is blocked again within a 24-hour period, it will be permanently blocked until the situation is satisfactorily resolved.

Please note that this cautionary measure may block access for some valid users from your institution if they use the same IP address, or the blocked IP is a proxy IP address.

Thank you for your patience and cooperation as we work through this issue.

"I just talked to my students and it turns out that a graduate student in my laboratory downloaded the papers on Friday. She is studying for an organic chemistry cumulative exam that will be held tonight. Our cumulative exams are part of the process our graduate students must complete in order to become a PhD candidate. These are intense, rigorous, 3-hour exams that focus in on a particular topic. Often the organic chemistry exams will deal with a specific subfield, often as represented by an issue of Organic Letters or other similar journals. This month's organic chemistry cumulative exam is on synthesis and students are asked to know syntheses from "The Journal of Natural Products, articles in the publish ASAP section (not yet in Journal) and from Organic Letters (Volume 18, issues either 17, 18, or 19."

# IT (PROHIBITED USE)

I am writing in my capacity as General Counsel of [REDACTED]

It has recently come to our attention that images from the [REDACTED] have been posted by users at your institution to the commercial website [www.studyblue.com](http://www.studyblue.com) without our consent. This is in direct violation of our license agreement with you, as well as the [REDACTED] Terms and Conditions of Use ([REDACTED]) including paragraphs 2 and 6 of the [REDACTED] Terms, which prohibit the use of images from the [REDACTED] for any commercial purposes, and paragraph 4 of the [REDACTED] Terms, which prohibits the posting of [REDACTED] content to a publicly accessible website. Contributors to the [REDACTED] require that this content is made available for noncommercial, educational and scholarly uses only.

Thank you in advance for your immediate cooperation in ensuring that your institution and Authorized Users are in compliance with our agreement and the Artstor Terms. Please do not hesitate to contact me directly in this connection, and thanks again.

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If [www.studyblue.com](http://www.studyblue.com) is able to identify the individual responsible for the uploading, please provide that information to me. Posting your copyright content is a violation of our Student Handbook (<http://www.miamioh.edu/handbook> - "1.6.B Policy All University Computing Resources users must...b. respect copyrights, intellectual-property rights, ownership of files").



**Horizon Report > 2018 Higher Education Edition**  
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EDUCAUSE

Difficult Challenges: Those that we understand but for which solutions are elusive

### Adapting Organizational Designs to the Future of Work

Increasing attention is being paid to the organizational structure of colleges and universities to better align them with the agile and 21st-century practices of the future workplace. Technology, shifting information demands, and the evolving roles of faculty are forcing institutions to rethink the traditional functional hierarchy. Institutions must adopt more flexible, team-based matrix-like structures to remain innovative and responsive to campus and patron needs. At Ithaka S+R, researchers are beginning a new study to examine the effect of academic organizational structure on decision-making. The findings from this project have implications for institutions' structures and policies. In order to adapt, higher education institutions are examining motivating factors for flexible designs but often face steep learning curves and resistance among staff.

Adams Becker, S., Brown, M., Dahlstrom, E., Davis, A., DePaul, K., & ...  
EDUCAUSE. (2018). *The NMC Horizon Report: 2018 Higher Education Edition*.  
<https://library.educause.edu/resources/2018/8/2018-nmc-horizon-report>



## FURTHER READING

Emery, J. (2005). Is our best good enough? Educating end-users about licensing terms. *Journal of Library Administration*, 42(3-4), 27-40. doi: 10.1300/JL11v42n03\_02

Hulseberg, A. (2016). Technical communicator: A new model for the electronic resources librarian?. *Journal Of Electronic Resources Librarianship*, 28(2), 84-92. doi:10.1080/1941126X.2016.1164555

Stachokas, G. (2018). *Reengineering the library: issues in electronic resources management*. Chicago: ALA Editions, 2018.

# QUESTIONS?

Jennifer Bazeley

[bazelejw@miamioh.edu](mailto:bazelejw@miamioh.edu)

Miami University (Ohio) Libraries