Transform the Path of a Library Career: **Empowering Librarians Through Mentoring**

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What is mentoring? Why do it?

Definitions vary - wise and trusted counselor/teacher

Strengthens professional development & retention in library systems

Prepares future leaders

Enhances job satisfaction

Aspirations

"As a mentee, I wanted to develop my confidence and practice looking at the big picture. As a mentor, I try to help new supervisors understand their responsibility to the staff and also their responsibility to the institution." (Survey participant, 2017)

"I suppose I really hoped for someone(s) to help me identify skills that I should develop (or was suited to developing), to help me enter the job market, and help me find meaningful opportunities to practice the skills covered in my MLIS coursework. Working with someone who **shared my** professional interests was helpful, but I also believe that working with mentors who **matched my personality** was also important. One mentor was assigned to me - through good fortune, we were a great match! I also sought out a second mentor to work on a completely different skill set than what my first mentor was working with me on (on the advisement of my first mentor). That fact that neither mentor was possessive or ego-centric was very important: they focused on MY growth, not their own prestige."

Groups that might benefit from mentoring

- Pre-tenure librarians
- Succession planning (mid and senior career)
- Underrepresented groups in the profession
- Isolated librarians
- Solo librarians

A Mentor

- Has experience-based wisdom
- Spends time on issues related to your career development
- Focuses on mentee
- Listens, guides, helps
- Does not judge but works in mentee's best interest
- Gives time and experience without expecting anything back

Identifying mentoring roles

Raise your hand if:

- you've been mentored
- you've been a mentor
- you've done both
- you're currently in a mentoring relationship

Mentor roles in the survey

35% mentee-only

24% mentor-only

41% both

76% have been mentees

65% have been mentors

Description of the survey

25 listservs

21-26 questions

514 respondents - all 50 states, 10 other countries

Questions:

- Demographics
- Choose all that apply
- Open response

Demographic results

- 32% of institutions <5,000 FTE
- 35% of institutions >20,000 FTE
- 60% of libraries had 20 or fewer librarians (35% <10)
- Evenly divided among career stages
- Public services was predominant job focus (47%)

Types of mentoring

- Cross-generational mentoring
- Hired into a residency program as a new librarian
- Internship as part of MLIS program
- Matched with a mentor through a formal program
- Mentor worked outside of my library

- Mentored by a team of mentors
- Mentored through group interactions (communities of practice)
- Mentoring aimed at groups underrepresented in libraries
- Mentoring aimed at leadership development

- Peer to peer (my mentor held a similar position/specialization)
- Personal request (I sought a mentor on my own)
- Reverse mentoring (younger mentor/older mentee)
- Speed/flash mentoring
- Supervisor as mentor

Who arranges mentoring?

- My library (40% mentees, 36% mentors)
- Library professional organization (37%, 36%)
- Other (12%, 11%) often informal mentoring
- Campus organization (10%, 13%)
- Non-library professional organization (2%, 4%)

Most common types - mentors and mentees

- Matched with a mentor through a formal program
- Supervisor as mentor
- Mentor worked outside of my library
- Peer to peer
- Cross-generational mentoring (for mentees)
- Mentored library residents or MLIS interns (for mentors)
- Personal request (26% mentees, 31% of mentors)

When librarians are mentored

Early rather than late

- 41% in MLIS graduate program
- 46% in first year
- 58% in years 2 to 6
- 24% in years 7 to 15
- 10% in years 16 to 25

When librarians mentor

Mid-career, but earlier than expected

- 7% in first year
- 38% in years 2 to 6
- 53% in years 7 to 15
- 30% in years 16 to 25
- 14% in years 26+

The duration of mentoring

- 63% for 1 year or longer
- 36% for 6-12 months
- 20% for 3-6 months
- 19% for a single meeting
- 18% for 1-3 months
- 9% for <1 month

Valuable characteristics of mentoring situations

Top 5 from survey:

- Listening and empathy (55%)
- Mentor is knowledgeable and experienced (44%)
- Confidentiality (33%)
- Thoughtful pairing of mentor and mentee (30%)
- The mentee is open and teachable (28%)

Desired aspects of mentoring

Meeting in person (84%)

Online communication (70%)

Unplanned, informal exchanges (64%)

Assessment or feedback (41%)

Defined goals or outcomes (40%)

What are mentees seeking?

- Personal relationship, practical advice
- Sounding board / listen / vent
- P&T and job hunting
- Professional big picture and role model
- Understanding institutional politics & personalities

Challenges and frustrations

- Mismatched pairings
- Vague, unachievable goals
- Poor planning

Mentors: connecting and coaching

- Give back, satisfaction
- Assist mentee to set and achieve goals
- Guide new library leaders
- Encourage 1st generation, underrepresented groups, internationals
- Passing on institutional knowledge & culture

Best practices - Ensure

- Psychological compatibility; participant input into pairings
- Adequate pool of mentors; structured training for mentors
- Frequent meetings
- Incentives work-release time, valued in P&T
- Trend: develop research, writing, and publishing skills
- Assess mentoring programs

Mentoring is mutual

"...what I have deeply appreciated from my mentors is support for my professional goals; someone that I could learn from; someone who would be **my champion**; someone who could help me learn about a new profession and introduce me to people; I am just starting to be a mentor and I hope to be able to do the same for someone else. I am also looking forward to learning from my mentee. I think mentoring can be a two way street, and I'll definitely learn and grow from them!" (survey taker)

Sharing our mentoring stories

Share a mentoring experience you've had (as a mentor or a mentee) with your neighbor)

Mentoring going forward

Would like to mentor or have a mentor?

What do you want to learn?

What do you have to share with another librarian?

What action steps will you take?

Resources a Plenty

Mentoring Bibliography

Mentoring Programs

Johnson, E. A, ed. (2017) *Librarian as mentor*. Santa Barbara, CA: Mission Bell Media.

Lorenzetti, D. L., & Powelson, S. E. (2015). *A scoping review of mentoring programs for academic librarians. Journal of Academic Librarianship*, *41*(2), 186-196. doi:10.1016/j.acalib.2014.12.001

Questions?

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